

FIGURE 1

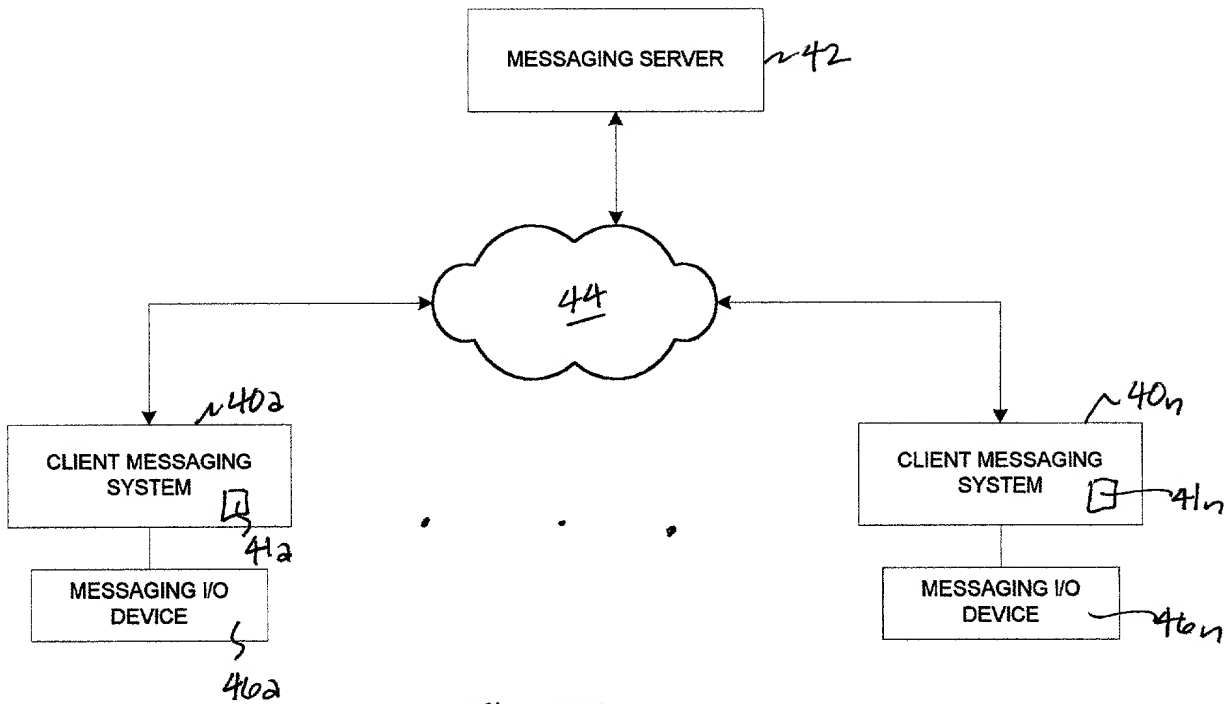


FIGURE 2

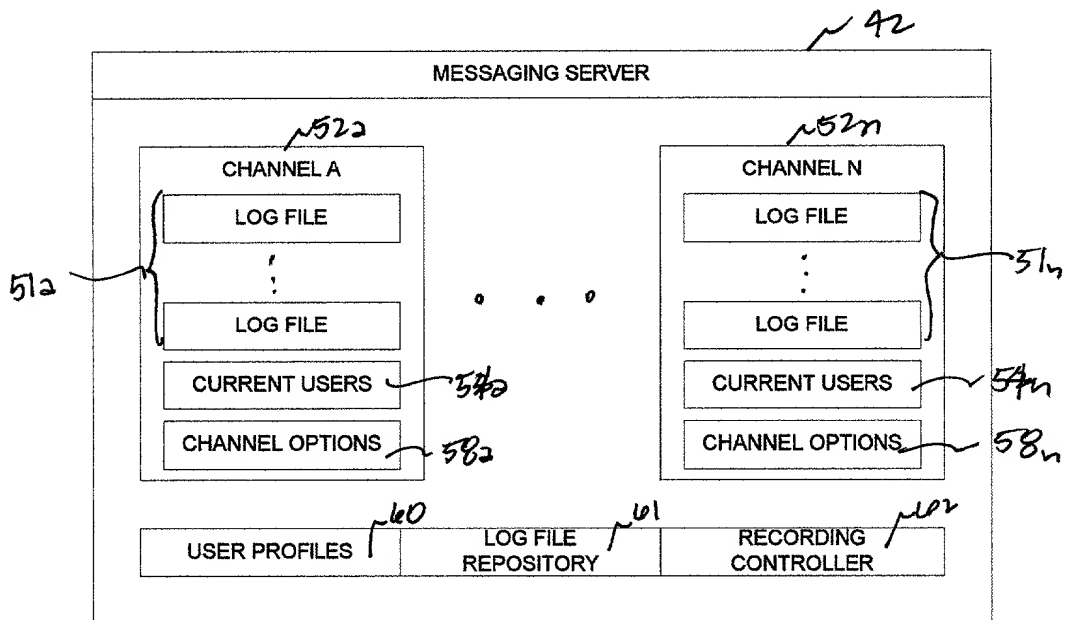


FIGURE 3

166

REQUEST SPECIFICATIONS

USER ENTRIES

☐ ALL USERS

☐ BY USER

USER B
USER D
USER H
USER I
USER J

SECTIONS

☐ BY TOPIC

☐ BY TIME

☐ BY SELECTED ENTRIES

LOG FILE

☐ STORE IN REPOSITORY

☐ TRANSMIT TO

USER B
USER D
USER H
USER I
USER J

67

68

69

Figure 4

~ 70
 ~ 72

START LOGGING <u>76</u>	PAUSE LOGGING <u>75</u>	STOP LOGGING <u>77</u>
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CHANNEL A

RECORDING ~ 79

[1] User A : Mr. B, why do you not take the offer from our competitor? [red]

%% C requests to log the conversation.
%% A agrees to log the conversation.

[2] User C : We have an urgent situation in Finland regarding the offer. [blue]

[2] User A : What is it? [red]

%% C requests to pause logging of the conversation

[1] User C : If you take the offer from our competitor then we would lose business in Finland. [blue]

%% C requests to resume logging the conversation

[1] User B : It does not make sense. [yellow]

[1] User A : Why? [red]

[2] User B : Finland is a small market and it is a marginal issue. [yellow]

RESPONSE:

~ 74

RECORDING APPROVAL

USER C HAS REQUESTED TO RECORD THE CONVERSATION.

AGREE 82

DISAGREE 83

Figure 5

150

USER ID	AUTOMATIC AGREE	AUTOMATIC DISAGREE	NOTIFICATIONS	AUTHORIZATION LEVELS
USER A	USER B USER D USER G USER X	USER C USER F USER Y	HOME - TEXT REF PORTABLE - AUDIBLE, GRAPHICAL PDA - GRAPHICAL	GENERAL MANAGER PARENT
USER B	USER F USER G USER Z	USER C USER H USER X	HOME - TEXT REF, AUDIBLE WORK - GRAPHICAL	GENERAL WORK LEVEL 3 BOARD MEMBER

Figure 6

100

CHANNEL	AUTHORIZATION
A	GENERAL USERS PARTICIPATING
B	MANAGERS PARTICIPATING
C	ONLY CORPORATION MAY RECORD
D	NONE

Figure 7

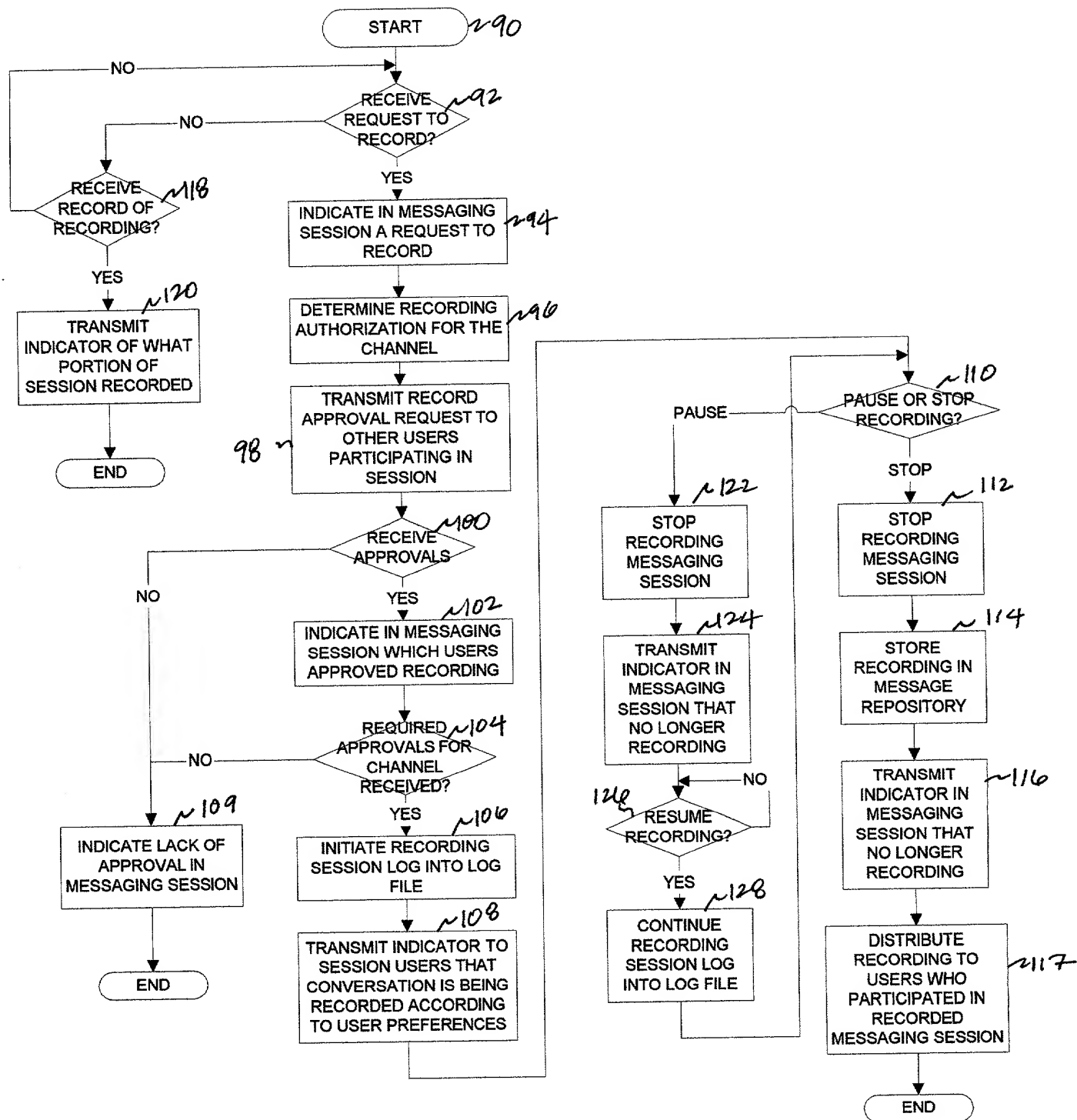


FIGURE 8

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graph TD
    START([START]) --> EVENT{EVENT?}
    EVENT -- "DETECT RECORDING" --> TRANSMIT_RECORD[TRANSMIT RECORD OF RECORDING TO MESSAGING SERVER]
    EVENT -- "SELECTION OF REQUEST TO RECORD" --> TRANSMIT_REQUEST[TRANSMIT REQUEST TO RECORD SESSION]
    EVENT -- "RECEIVE REQUEST FOR RECORDING APPROVAL" --> OUTPUT_REQUEST[OUTPUT REQUEST FOR APPROVAL TO RECORD]
    EVENT -- "RECEIVE RECORDING INDICATOR" --> OUTPUT_INDICATOR[OUTPUT RECORDING INDICATOR WITH MESSAGING SESSION]
    OUTPUT_REQUEST --> APPROVAL{APPROVAL SELECTION?}
    APPROVAL -- "AGREE" --> TRANSMIT_AGREE[TRANSMIT AGREEMENT INDICATION]
    APPROVAL -- "DISAGREE" --> TRANSMIT_DISAGREE[TRANSMIT DISAGREEMENT INDICATION]
    TRANSMIT_RECORD --> END([END])
    TRANSMIT_REQUEST --> END
    TRANSMIT_AGREE --> END
    TRANSMIT_DISAGREE --> END
    OUTPUT_INDICATOR --> END
  
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Page 7 of 7